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Leak Defense System Protects Busy Southern California Hair Salons



LEAK DEFENSE
A **WATTS** Brand

Customer

MidAmerica Industrial Park

Location

San Diego, California, USA

Industry

Personal Care

Category

Leak Detection

Product(s) Installed:

The Leak Defense System®

What the Customer Needed

Sola Salons in greater San Diego includes 17 hair salons that are part of a growing national chain of salons. Over the years, several of the salons have suffered water damage after hours when unattended. Four separate incidents totaled hundreds of thousands of dollars in water damage, with incidents occurring overnight. The salons wanted a better way to protect against water leaks and prevent damage.

Solution

Sola Salons contacted Leak Defense for a solution. The Leak Defense team created a system that could be adapted to the unique hours and plumbing systems at each facility. They installed the Leak Defense System®, a Watts brand, which is a water flow monitoring and alarm system that detects leaking water in a plumbing system.

During off hours when a salon is closed, the Leak Defense System is in “unoccupied” mode. Water may flow for a pre-determined time, e.g., a minute, without alerts being triggered. However, if excess water flow occurs, the Leak Defense System valve, positioned on the main water line, will shut the water off and the Leak Defense System through its Control Panel will send a text or email alert to a pre-determined list of responders.

If a hair stylist needs to use the salon after hours, they can gain access through a pass code system. Then through the Control Panel, they can select water access for a specific period of time. In addition, through an app, building maintenance can adjust features of the system, such as extending the water flow period during “unoccupied” times.

Results

The Leak Defense System has prevented any further catastrophic leaks at the 17 Sola Salon locations where installed, and it is being installed at additional locations of the 600-location chain.

Four separate incidents totaled hundreds of thousands of dollars in water damage, with incidents occurring overnight. Sola Salons needed to prevent leaks, especially when no one was around!
