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# The Leak Defense System Saves Condo Complex Thousands





A WATTS Brand

### Customer

**Brookwood Condominiums** 

#### Location

Atlanta, Georgia

### Industry

Multi Family

## Category

Leak Defense

## Product(s) Installed:

The Leak Defense System®

#### What the Customer Needed

Over a period of several years, Brookwood Condos in Atlanta, Georgia faced several recurring water damage claims. Building management expressed interest wanted a solution that would give them the ability to monitor building systems directly from their concierge desk. After some research, they reached out to their local Leak Defense sales team for a solution.

## **Solution**

During installation, The Leak Defense System<sup>®</sup> shut off the building's water supply, an action it is designed to take when settings are exceeded. There was no evidence of water damage, so the team was initially skeptical.

Upon investigation, several leaks were discovered in each dwelling unit, specifically in the shower valves behind the wall, in water heaters, and in toilet flappers. The leaks were too small for the water submeter to detect, but The Leak Defense System identified them almost immediately.

## **Results (ROI)**

The Brookwood Condominium Association decided to adopt the Leak Defense System in all 218 units. Since having the system installed, the team is happy to report there have been zero water damage claims. Based on previous years' monthly water bills, building management was able to determine that *The Leak* 

Defense System has saved Brookwood Condominiums approximately \$7,000 and almost 400,000 gallons of water per month. Over the span of a year, that is approximately \$84,000 in savings.

The building manager when estimating a 10-year projected savings said it best, "We will save close to one million dollars because of The Leak Defense System."

Dawn Campbell
General Manager
FirstService Residential

We will save close to one million dollars because of The Leak Defense System.